

FAQs on Things That You Need to Know on COVID-19 Standard Rescheduling Without Any Deferment of Instalments

Hire Purchase (HP)/AITAB Hire Purchase-i (AITAB HP-i)

No.	Question	Answer
1.	What is HP/ AITAB HP-i Rescheduling?	<p>Changes in HP/AITAB HP-i repayment schedule to assist customers who are facing financial difficulties by extending the loan tenure with a lower monthly instalment.</p> <p>However, please take note that rescheduling with reduction in instalment may result in extension of tenure and higher costs of financing.</p>
2.	Who is eligible?	All individual / business customers with arrears not exceeding 90 days as at date of application.
3.	How long the tenure will be extended?	<p>The maximum extension of the loan/financing tenure is two (2) years. However, customers may request for longer extension tenure exceeding two (2) years to suit their financial situations.</p> <p><u>Note:</u> Longer extension of tenure will result to higher cost of financing. Please refer to Appendix I.</p>
4.	How to apply?	Please print and complete the application form and submit to the Account Holding Branch / HP Centre / HP Hub / any Credit Administration Centre where the HP/AITAB HP-i were obtained or e-mail to hpcovidsupport@publicbank.com.my
5.	How to know the application is successful?	The Bank shall contact you within 5 days (for individual application) and 10 days [Micro SME] / 14 days [SME] (for business application) from the date of application.
6.	What happen after the application is approved?	<p>The Bank will contact customers to execute / complete the documentation within 7 days from the date of approval.</p> <p><u>Note:</u> Due to COVID-19 pandemic, execution of Supplemental Agreement and other documents may be done via electronic means including e-Acceptance as allowed by the Ministry of Domestic Trade and Consumer Affairs pursuant to the Electronic Commerce Act 2006.</p>

7.	Is the extended tenure after rescheduling covered by the existing HP Decreasing Term Assurance (HPDTA) / HP Reducing Term Takaful (HPRTT)?	No. The existing HPDTA/HPRTT coverage is only up to the maturity date under the original HP/AITAB-i Agreement.
8.	How to extend the HPDTA/HPRTT coverage for the extended tenure?	Contact your account holding branch to take up a new HPDTA/HPRTT coverage on the new rescheduled terms.

Illustration on R&R Without Any Deferment of Instalments				
	Original Term @ 05/06/2015	R&R Without Any Deferment of Instalments		
		Extension period = 2 yrs	Extension period = 3 yrs	Extension period = 4 yrs
Loan Amount	RM70,000.00	RM35,575.57	RM35,575.57	RM35,575.57
Hiring Period (in Months)	108	70	82	94
Hiring Charges	RM16,884.00	RM5,561.65	RM6,515.07	RM7,468.50
Amount Payable	RM86,884.00	RM41,137.22	RM42,090.64	RM43,044.07
Existing Remaining Tenure Before Rescheduling	46			
Extension Hiring Period (in Months)		24	36	48
Extension Hiring Period (in Years)		2	3	4
Increase in cost of borrowing (RM)		RM1,906.85	RM2,860.28	RM3,813.70
% Increase in cost of borrowing		11.29%	16.94%	22.59%
Current Balance @ 02/02/2021	RM35,575.57			
Maturity Date	05/12/2024	02/11/2026	02/11/2027	02/11/2028
Instalment Amount	RM805.00	RM588.00	RM514.00	RM458.00
Final Instalment Amount	RM749.00	RM565.22	RM456.64	RM450.07
Instalment Reduction		26.96%	36.15%	43.11%
Effective Annual Percentage Rate (APR)	4.95%	5.04%	5.01%	4.98%
Fixed Interest Rate	2.68%	2.68%	2.68%	2.68%
Age of Vehicle Upon Maturity	9	11	12	13